Bell, Megan

From: Adams, Michael
Sent: Monday, December 15, 2025 10:12 AM
To: PDA
Subject: Nationwide Lookup on Flock

All,
FLOCK Safety has placed safeguards in the system so that other agencies do not get the tag information and officer information when they conduct audits for FOIA requests. Therefore, your ability to conduct nationwide lookups has been turned back on.

Please, remember to always list a detailed reason when conducting searches and a case number if you have one. This is very important. After January 01, if I see someone is not utilizing the system correctly I will revoke your access.
You should have all of your video trainings complete by then. We will continue to conduct audit logs and review how everyone is utilizing the system. Treat this like NCIC. If you do not have a reason to be searching for a vehicle, do not enter it into FLOCK.

Deputy Chief Mike Adams
Johnson City Police Department
City of Johnson City, Tennessee
423.434.6123 o./423.483.5891 m. / www.johnsoncitytn.org

Watson, Blake

From: Adams, Michael
Sent: Wednesday, November 13, 2024 8:02 AM
To: PDA
Subject: FLOCK

Everyone should have received an email from Flock so that you can create an account. It is not spam or a phishing attempt.

Go ahead and follow the instructions to set up your account. I will be sending out training that you must complete in order to be certified. Those certificates must be sent to flock and kept here in Guardian and your training records. All of you will need to download the mobile app as well on your PDA. For now, your account rights are set up just for training and you do not have access to search vehicles or get alerts. Once we get everyone through the training, your access will be changed. The training is simple and only a couple of short videos.

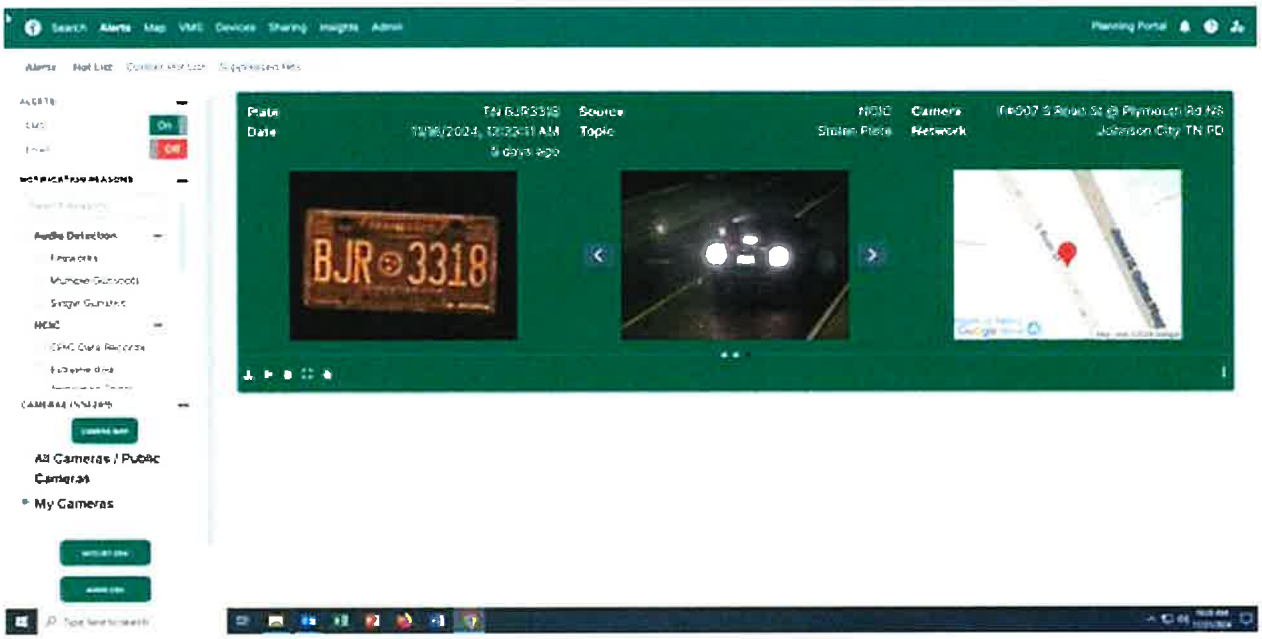
We currently have one camera already installed in the city on S Roan between Food City and Plymouth Rd. You will see it on a power pole with a solar panel above it. It looks similar to a trail cam. We will continue to add more cameras as permits come in. We will have a total of 11 Flock cameras in the city by early 2025.

Captain Mike Adams
Criminal Investigations Division
Johnson City Police Department
City of Johnson City, Tennessee
423.434.6119 o./423.483.5891 m. / www.johnsoncitytn.org

Watson, Blake

From: Adams, Michael
Sent: Thursday, November 21, 2024 10:48 AM
To: PDA
Subject: FLOCK set up

When you first get your account set up, you need to go to a desktop and log in and adjust a couple of settings. You will see an "Alerts" tab at the top of the screen. Click on that. Ensure that SMS alerts is clicked to the on position. This will allow you to receive text messages to your PDA every time an alert comes through such as a stolen plate seen below. Next thing you must do is make sure "My Cameras" is clicked as seen below and not All Cameras. If you click all cameras, you will receive alerts from all across 15,000 cameras nationwide and your phone may explode with texts.



I have set all of patrol notifications to receive alerts on stolen plates, stolen vehicles, missing persons, and warrants. You can now log off of the desktop version after you save your settings.
The next thing you need to do is download the flock safety mobile app to your PDA and log in. On the home page after you log in, it will look like this....



At the beginning of each shift each officer needs to turn on your alerts by turning on "shift mode". That way you will start receiving alerts. Here you can also search for vehicles and tags. As we get more cameras installed over the next couple of months you will begin to receive more alerts. Also FLOCK is in the process of setting up 911 dispatch with an account as well. They will also receive alerts and will have the ability to dispatch alerts.

Please continue to complete your certification courses so we can get everything up and running live and you will have ability to conduct searches nationwide and receive alerts.

Thanks

Captain Mike Adams
Criminal Investigations Division
Johnson City Police Department
City of Johnson City, Tennessee
423.434.6119 o./423.483.5891 m. / www.johnsoncitytn.org

Watson, Blake

From: Adams, Michael
Sent: Wednesday, March 26, 2025 10:35 AM
To: JCPDSupervisors; JCPDCID
Subject: FLOCK camera searching

Often times it is necessary to narrow down your search when you have nothing but a description of the vehicle and no or partial tag. It is helpful if you create a camera group of the tri cities area cameras to include the tri cities, Lowes, and the Ridges.

When you log on from a desk top, click "search" tab.
Click "Camera Map"
Create a camera group to the right of the map
Add the cameras from the tri cities area
Click save camera group.
Now when you search, make sure that camera group is selected under the camera map tab, and you will only be searching the tri cities area instead of every camera across the US or statewide.

This will help narrow your search down and help you develop a tag off of a suspect vehicle that matches your description.

If you have any questions, come see me.

Thanks

Captain Mike Adams
Criminal Investigations Division
Johnson City Police Department
City of Johnson City, Tennessee
423.434.6119 o./423.483.5891 m. / www.johnsoncitytn.org

Adams, Michael

From: Adams, Michael
Sent: Wednesday, September 24, 2025 12:50 PM
To: 'pda@johnsoncitytn.org'
Subject: Flock search reasons

When you are conducting searches within the flock system, please be more specific in the "reason" section. Just labeling it as "suspect" or "theft" is not specific enough. You need to list what kind of theft or from where or both. Or instead of just saying suspect, list what they are a suspect of. We will continue to do internal audits of everyone's search history. It is important that you are more specific to prevent us from requiring a case number to conduct a search. However, If you do have a case number, please include that in the case number section of the search page.

We will soon begin more in depth training from me and from Flock. Supervisors, please continue to add "outcomes" on the flock site so that we can keep up with our successes, vehicles recovered, and property amounts recovered.

Thanks

Captain Mike Adams
Criminal Investigations Division
Johnson City Police Department
City of Johnson City, Tennessee
423.434.6119 o./423.483.5891 m. / www.johnsoncitytn.org

Adams, Michael

From: Adams, Michael
Sent: Saturday, October 25, 2025 11:02 AM
To: 'pda@johnsoncitytn.org'
Subject: Please read all - Your New Training Hub for Flock Safety

Importance: High

All users,
As our Safe City Project continues to grow as new devices are continually being installed, it is imperative that everyone is trained and familiar with the system and how to properly utilize it.

FLOCK Academy training is now available for all users to utilize. Simply log in on a desktop or laptop from home or work and click on the question mark in the upper right corner and select Flock Academy. Next click on Catalog and you will see several different training videos. You do not required to do them all but there are four that I want everyone who uses FLOCK to complete. You can start a course anytime and pick up where you left off if you need to pause.

1. Law Enforcement User Training Session
2. Law Enforcement- Search Certification
3. Law Enforcement- Alerts Certification
4. Flock Safety Mobile Application

If you are an Administrator, please complete Law Enforcement – Administrator Certification also.

Everyone must complete these. Supervisors, please ensure all of your respective personnel has completed these and then send me an email when your shift is done. I am giving everyone until January 01, 2026 to get these complete. If someone has not completed these, I will suspend their account until training and certifications are complete.

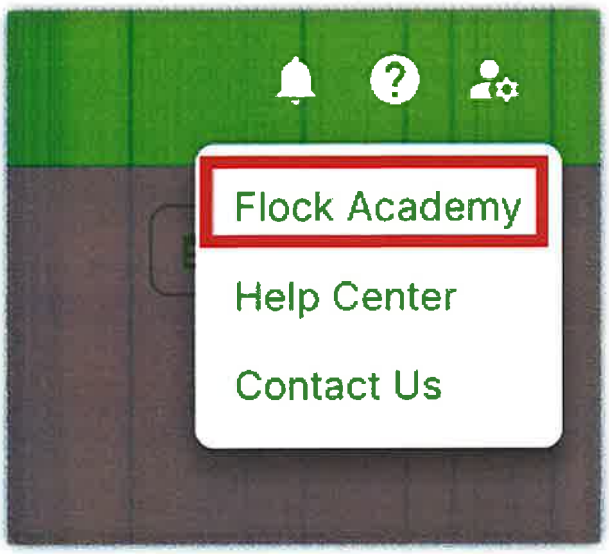
We're thrilled to introduce **Flock Academy, our new Learning Management System designed to make learning Flock easier, faster, and more accessible** for everyone.

Explore self-paced courses, live webinars, and certifications for you and your team — all accessible directly within the Flock platform.

Whether you're onboarding new team members or looking to build deeper expertise, Flock Academy offers a consistent, on-demand learning experience that grows with you. New courses and features are added regularly to support your ongoing success.

See Flock Academy in Action!

To get started, click on the question mark icon in the navigation bar, and select Flock Academy. You'll also receive a welcome email confirming your profile — no further action needed.



We encourage you and your team to **explore, complete courses, and earn certifications that help you get the most from Flock**. As you learn, we'd love your feedback — it helps ensure Flock Academy continues to meet your needs and evolve with you. You can share your thoughts anytime through our feedback form.

Thank you for being part of the Flock community,

In addition to this online training, a Flock Representative will be here on November 18th and 19th.

If you are an Administrator over FLOCK, please make every attempt to be in the police conference room on November 18th at 1pm.

Watch Commanders, please get me a list of one or two people from your shift that can attend on the 19th from 0800-0930 for advanced user training. As many that wish to attend this block of training are more than welcome but I need each platoon represented so they can take that information back to your shift and do roll call training with everyone.

CID, I want as many of you as possible available and in the police conference room at 0800-lunch and then 1-2pm on the 19th.

The representative and I will attend Platoon 1 roll call on the evening of the 18th and attend platoon 2 roll call training on the morning of the 19th to go over search and alerts and also available for any questions and assistance if you are experiencing problems. We will schedule another date to get platoons 3 and 4 roll calls.

Johnson City PD Training Plan
Johnson City Training Statement of work

****Onsite Agenda:****

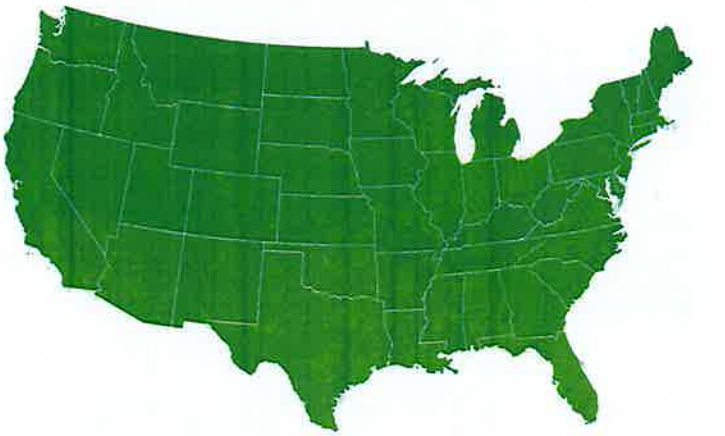
November 18th:
* **Admin Session (1:00 PM - 2:30 PM):** We will review all administrative aspects, including roles and permissions, sharing, zones, user management, and auditing features, while addressing any questions you may have.
* **Roll Call Refresher (6:30 PM):** This session will cover search and alert functionalities, and I will be available for questions afterward.

November 19th:
* Roll Call Refresher (6:30 AM):** A refresher on search and alert functionalities, with time for questions afterward.
* Advanced User Training (8:00 AM - 9:30 AM):** This session will delve into specific platform features, advanced search use cases, and custom hotlists.
* Nova Block (9:45 AM - 11:15 AM): A virtual session with Amanda. Please encourage all Nova users to attend.
* Lunch (11:30 AM - 12:30 PM)
* CID Sit Down (1:00 PM - 2:00 PM)
* Office Hours (2:00 PM - 3:30 PM)

Chris Colwell
SVP, Customer Experience

flocksafety.com

flock safety



Adams, Michael

From: Adams, Michael
Sent: Friday, November 14, 2025 11:05 AM
To: 'pda@johnsoncitytn.org'
Subject: FW: Please read all - Your New Training Hub for Flock Safety

Importance: High

Reminder that we have on site FLOCK training next Tuesday and Wednesday in the police conference room. The times are below. Anyone can attend.

If you are an Administrator over FLOCK, please make every attempt to be in the police conference room on November 18th at 1pm.

Watch Commanders, please get me a list of one or two people from your shift that can attend on the 19th from 0800-0930 for advanced user training. As many that wish to attend this block of training are more than welcome but I need each platoon represented so they can take that information back to your shift and do roll call training with everyone.

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Chris Colwell
SVP, Customer Experience

flocksafety.com

flock safety



Watson, Blake

From: Adams, Michael
Sent: Thursday, March 26, 2026 9:46 AM
To: JCPDSupervisors; JCPDCID
Subject: VMS Cameras

Good morning,
Flock has released a new feature that allows you to control the PTZ cameras from your mobile device. You are required to update you Flock Safety App to the latest version (1.59.0) and sign back in and you will see the ability to maneuver and control the cameras in the VMS section from your PDA. Remember to select the camera labeled "zoom" camera to maneuver. The one labeled "overall view" will not zoom.

Let me know if you have any questions

Deputy Chief Mike Adams
Johnson City Police Department
City of Johnson City, Tennessee
423.434.6123 o./423.483.5891 m. / www.johnsoncitytn.org

Watson, Blake

From: Adams, Michael
Sent: Friday, May 15, 2026 4:16 PM
To: JCPDSupervisors
Subject: Flock video authentication
Attachments: AFFIDAVIT OF CUSTODIAN OF RECORDS.docx

Importance: High

In a meeting with Scott Shults and Steve Finney yesterday, there was discussion on getting authentication or validation from Flock for video evidence on the traffic homicide from last Friday. Currently Flock only has validation on LPR readings. However there is a process to certify or authenticate video from PTZs. I can't explain the entire process, but it is through a company called Kodex. I would expect the DA's office to continue to ask for video evidence to be authenticated. And Scott Shults will likely be wanting an affidavit of custodian of records form filled out when requesting video from third parties. This is for the rules of evidence that require the manager or employee to authenticate the video at trial. So we need to utilize this affidavit of custodian of records form.

If you get a request to authenticate video from Flock PTZ cameras, come see me and I can show you how to do it. Simply uploading it to AXON evidence is not authenticating the video as true and accurate and not edited by an outside source or AI. Flock is supposed to be adding a feature to make this process easier. Until then, we will have to do it manually.

Deputy Chief Mike Adams
Johnson City Police Department
City of Johnson City, Tennessee
423.434.6123 o./423.483.5891 m. / www.johnsoncitytn.org

AFFIDAVIT OF CUSTODIAN OF RECORDS
OR OTHER QUALIFIED PERSONS

STATE OF TENNESSEE

COUNTY OF: _____

1. I,_____ , (print name) act as/am records custodian at __

   _____

   (business/ facility name) located in_____ (city), _____ (state).

   a. I am the Records Custodian or am otherwise qualified to certify records from this facility/ business, pursuant to Tenn. R. Evid., Rule 902(11).
   b. I am eighteen (18) years or older, I have personal knowledge of the facts stated herein, and I am competent to testify to those facts if I were called as a witness in court.
2. By my signature below, I certify that the attached is/are record(s) or a data compilation created from records that:
   a. Was/were made at or near the time of the occurrence of the matters set forth by, or from information transmitted by, a person with knowledge of and a business duty to record or transmit those matters;
   b. Was/were kept in the course of the regularly conducted activity; and
   c. Was/were made by the regularly conducted activity as a regular practice.
3. I have reviewed the attached records, which are more particularly described as follows: _____

   _____

   _____
4. I certify that they are a true and correct copy of the same are attached to this affidavit, consisting of _____

   _____

   _____

   (describe manner in which the certified records are attached).
5. The aforesaid are submitted in accordance with Tennessee Rules of Evidence, Rules 902(11) and 803(6).

Further the Affiant sayeth not.

_____

Signature of Custodian of Records Date: _____

Sworn to and subscribed before me, the undersigned, a notary public in and for said county and state on this the

_____ day of _____, 20_____.

_____

Notary Public

My Commission Expires: _____