Bell, Megan

From: Flock Safety Support <support@flocksafety.com>
Sent: Friday, August 7, 2026 12:32 PM
To: Adams, Michael
Subject: [EXTERNAL] [SC Resp?] Missing Audio Device - R#082 [redacted]

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Hi Capt. Adams,

Thank you for reaching out about location **R#082** [redacted]. I'm sorry to learn of this unfortunate incident. Our Solutions Team has confirmed that with a recent gunshot detection upgrade, this location is no longer needed, as there's audio coverage in the area.

I've created a ticket for our Field Operations team to dispatch a technician to remove any remaining equipment. Once the visit is scheduled, you'll receive a Digest email with the tentative date. Those with admin permissions can track the scheduling progress for this location on the Device Health page in the portal:

Device Health page: https://planner.flocksafety.com/device-health

Stay safe,
George
Flock Location Support



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