Bell, Megan

From: Adams, Michael
Sent: Wednesday, August 5, 2026 6:20 PM
To: Michael Pearman
Subject: RE: [EXTERNAL] Re: PTZ # 068 [redacted]

Thabks man

Sent from my Galaxy

-------- Original message --------
From: Michael Pearman <michael.pearman@flocksafety.com>
Date: 8/5/26 5:06 PM (GMT-05:00)
To: "Adams, Michael" <madams@johnsoncitytn.org>
Cc: Brian Asher <brian.asher@flocksafety.com>
Subject: [EXTERNAL] Re: PTZ # [redacted]

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DC Adams,

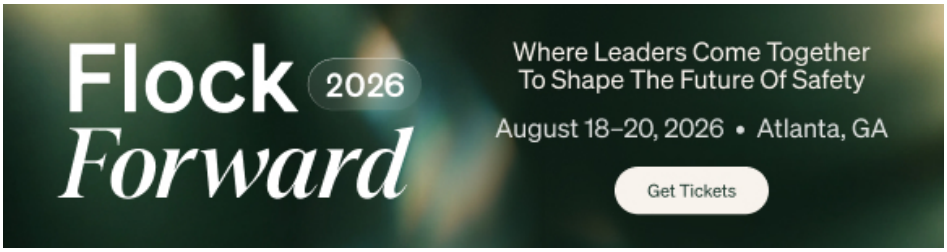
Both of these devices should be up and running now. Please let me know if you have any further issues or are still unable to load the streams.

Thank you,

Michael Pearman
Technical Account Manager

flocksafety.com

michael.pearman@flocksafety.com



On Tue, Aug 4, 2026 at 1:27 PM Michael Pearman <michael.pearman@flocksafety.com> wrote:

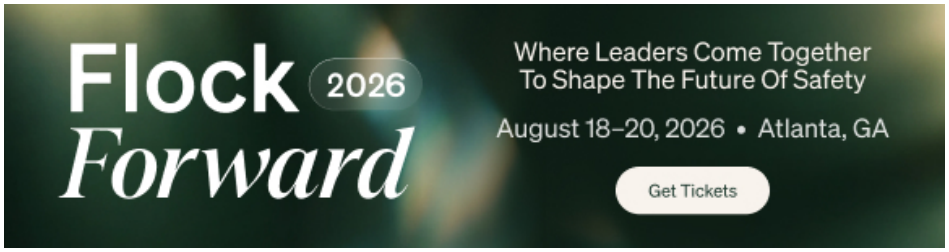
DC Adams,

I have opened cases for both devices for engineering to review. Once I have an update, I will pass it along.

Michael Pearman
Technical Account Manager

flocksafety.com

michael.pearman@flocksafety.com



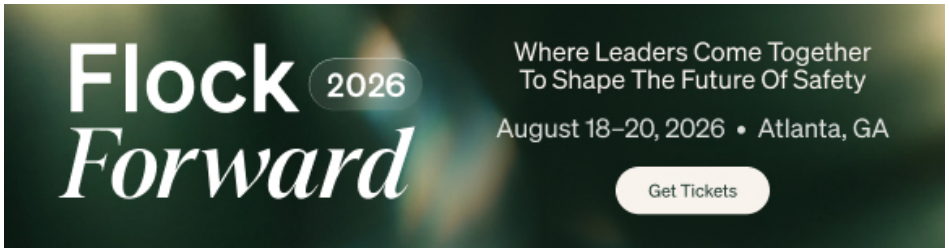
On Tue, Aug 4, 2026 at 9:36 AM Michael Pearman <michael.pearman@flocksafety.com> wrote:

Looking into #68 now.

Michael Pearman
Technical Account Manager

flocksafety.com

michael.pearman@flocksafety.com



On Tue, Aug 4, 2026 at 9:21 AM Adams, Michael <madams@johnsoncitytn.org> wrote:

> This PTZ was installed on July 31st, but I cant get the feed to load. Device shows healthy at 100%.
>
> Thanks

Deputy Chief Mike Adams

Johnson City Police Department

City of Johnson City, Tennessee

423.434.6123 o./423.483.5891 m. / www.johnsoncitytn.org

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