Bell, Megan

From: Michael Pearman <michael.pearman@flocksafety.com>
Sent: Wednesday, August 5, 2026 5:06 PM
To: Adams, Michael
Cc: Brian Asher
Subject: [EXTERNAL] Re: PTZ # 068 [redacted]

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DC Adams,

Both of these devices should be up and running now. Please let me know if you have any further issues or are still unable to load the streams.

Thank you,

Michael Pearman
Technical Account Manager

flocksafety.com

michael.pearman@flocksafety.com

On Tue, Aug 4, 2026 at 1:27 PM Michael Pearman <michael.pearman@flocksafety.com> wrote:

DC Adams,

I have opened cases for both devices for engineering to review. Once I have an update, I will pass it along.

Michael Pearman
Technical Account Manager

flocksafety.com

michael.pearman@flocksafety.com

On Tue, Aug 4, 2026 at 9:36 AM Michael Pearman <michael.pearman@flocksafety.com> wrote:

Looking into #68 now.

Michael Pearman
Technical Account Manager

flocksafety.com

michael.pearman@flocksafety.com

On Tue, Aug 4, 2026 at 9:21 AM Adams, Michael <madams@johnsoncitytn.org> wrote:

> This PTZ was installed on July 31st, but I cant get the feed to load. Device shows healthy at 100%.
>
> Thanks
>
> 
>
>
> Deputy Chief Mike Adams
>
> Johnson City Police Department
>
> City of Johnson City, Tennessee
>
> 423.434.6123 o./423.483.5891 m. / www.johnsoncitytn.org
>
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