## Bell, Megan

**From:** Michael Pearman <michael.pearman@flocksafety.com>
**Sent:** Tuesday, August 4, 2026 1:27 PM
**To:** Adams, Michael
**Cc:** Brian Asher
**Subject:** [EXTERNAL] Re: PTZ # 068 [redacted]

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DC Adams,

I have opened cases for both devices for engineering to review. Once I have an update, I will pass it along.

**Michael Pearman**
Technical Account Manager

**flocksafety.com**

michael.pearman@flocksafety.com

On Tue, Aug 4, 2026 at 9:36 AM Michael Pearman <michael.pearman@flocksafety.com> wrote:

> Looking into #68 now.

**Michael Pearman**
Technical Account Manager

**flocksafety.com**

michael.pearman@flocksafety.com

On Tue, Aug 4, 2026 at 9:21 AM Adams, Michael <madams@johnsoncitytn.org> wrote:

> This PTZ was installed on July 31st, but I cant get the feed to load. Device shows healthy at 100%.

Thanks




Deputy Chief Mike Adams

Johnson City Police Department

City of Johnson City, Tennessee

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