Bell, Megan

From: Adam Senf <adam.senf@flocksafety.com>
Sent: Tuesday, August 4, 2026 10:54 AM
To: Eidson, David
Cc: Stacey, Jon;Adams, Michael
Subject: Re: [EXTERNAL] Re: Avigilon endpoint API.
Attachments: Johnson City TN - Avigilon integration - Down cameras.csv

Good morning David. Thank you for your assistance. I have created the network in Flock Safety for the PD and have estimated the gps location based on names and addresses. I am meeting the DC Adams next week. I see there are about 55 cameras that wont connect though. Could you team check to see if they are missing from the role the Flock user is set to in Avigilon please? I am hoping they are just not in the permission group. I have attached a csv with the camera names that are not connecting.

Thank you again for your help

On Fri, Jul 31, 2026 at 9:07 AM Eidson, David <deidson@johnsoncitytn.org> wrote:

> I don't know that we have more info. Jon?
>
> Thanks.

From: Adam Senf <adam.senf@flocksafety.com>
Sent: Friday, July 31, 2026 8:47 AM
To: Eidson, David <deidson@johnsoncitytn.org>
Subject: Re: [EXTERNAL] Re: Avigilon endpoint API.

Good morning David. Thank you again for getting this connected. I have the camera list from your site. Quick question for you though. You mentioned your team had also pulled the list before. Does your list also have the site names for the cameras? Ours does not so they are not group in any organized form, just camera names. Would you be willing to send me your list if it has more information?

On Wed, Jul 29, 2026 at 10:29 AM Eidson, David <deidson@johnsoncitytn.org> wrote:

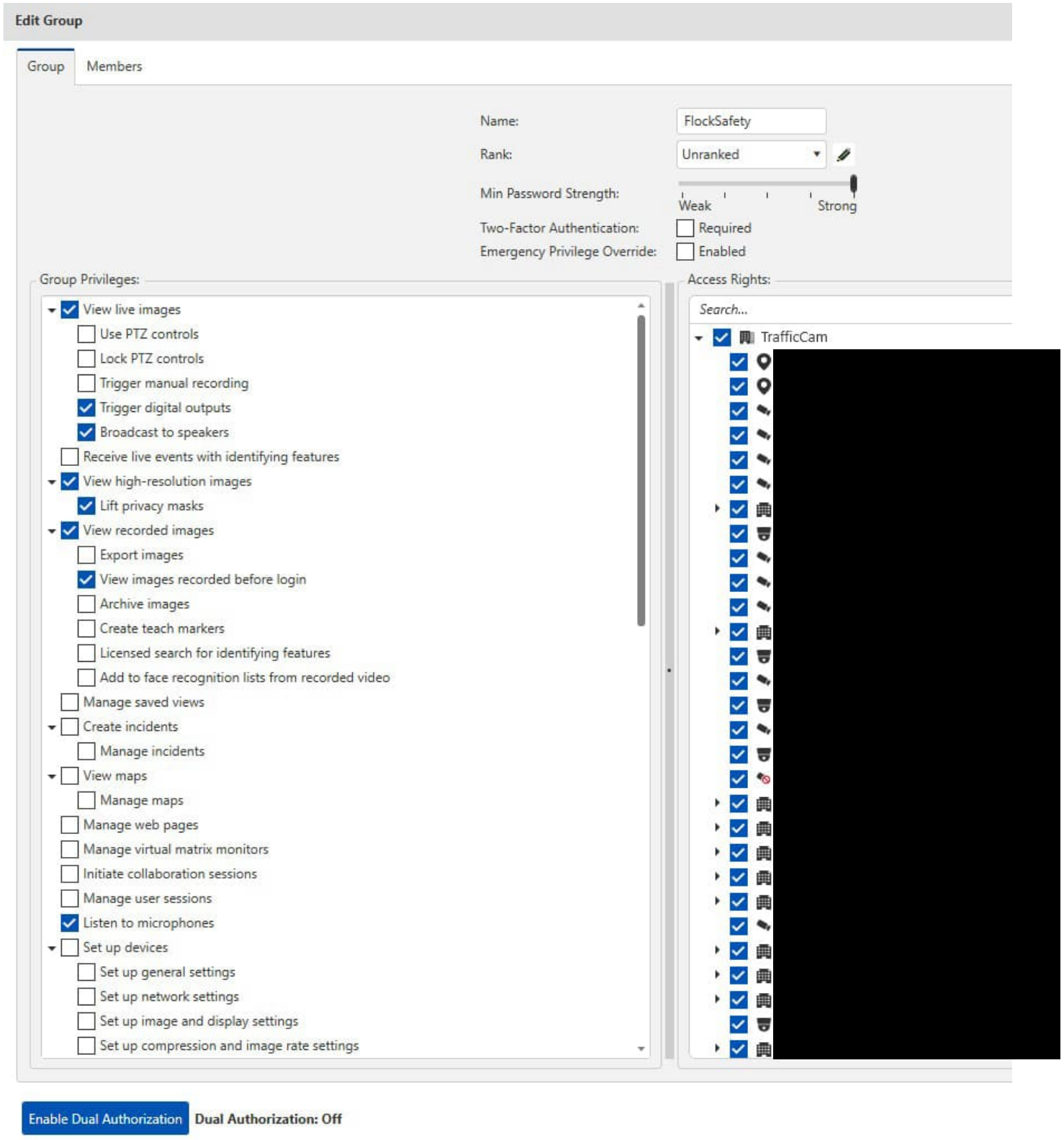
> Great!
>
> Thanks.

From: Adam Senf <adam.senf@flocksafety.com>
Sent: Wednesday, July 29, 2026 6:00 AM
To: Eidson, David <deidson@johnsoncitytn.org>
Cc: LaTonia Oyeniran <latonia.oyeniran@flocksafety.com>; Adams, Michael <madams@johnsoncitytn.org>
Subject: Re: [EXTERNAL] Re: Avigilon endpoint API.

Thank you; that worked.

On Tue, Jul 28, 2026 at 9:24 AM Eidson, David <deidson@johnsoncitytn.org> wrote:

> We have adjusted the permissions to the below. Give it a try now.


Edit Group
Group
Members
Name:
FlockSafety
Rank:
Unranked
Min Password Strength:
Weak
Strong
Two-Factor Authentication:
Required
Emergency Privilege Override:
Enabled
Group Privileges:
View live images
Use PTZ controls
Lock PTZ controls
Trigger manual recording
Trigger digital outputs
Broadcast to speakers
Receive live events with identifying features
View high-resolution images
Lift privacy masks
View recorded images
Export images
View images recorded before login
Archive images
Create teach markers
Licensed search for identifying features
Add to face recognition lists from recorded video
Manage saved views
Create incidents
Manage incidents
View maps
Manage maps
Manage web pages
Manage virtual matrix monitors
Initiate collaboration sessions
Manage user sessions
Listen to microphones
Set up devices
Set up general settings
Set up network settings
Set up image and display settings
Set up compression and image rate settings
Access Rights:
Search...
TrafficCam
Enable Dual Authorization
Dual Authorization: Off

Thanks.

From: Adam Senf <adam.senf@flocksafety.com>
Sent: Monday, July 27, 2026 6:04 PM
To: Eidson, David <deidson@johnsoncitytn.org>
Cc: LaTonia Oyeniran <latonia.oyeniran@flocksafety.com>; Adams, Michael <madams@johnsoncitytn.org>
Subject: [EXTERNAL] Re: Avigilon endpoint API.

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Thank you sir, I was able to connect and see the camera list. Thank you very much for that! I created a test stream and live video works well, but we are not able to get recorded video. Could you check to see if the user you created has access to recorded video, please?

On Mon, Jul 27, 2026 at 10:29 AM Eidson, David <deidson@johnsoncitytn.org> wrote:

> Pwd: [redacted]
>
> Thanks,
>
> David Eidson
>
> (m) 423-557-4579
>
> (o) 423-232-1789
>
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Integration Manager

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