Bell, Megan

From: Adams, Michael
Sent: Monday, August 3, 2026 11:18 AM
To: Anderson, John D
Cc: Brian Asher
Subject: RE: Real Time Information Center Week One Update
Attachments: 200.80 - Real Time Crime Center.doc

Good morning,
Sounds like you had a very busy week. One thing I have learned about Flock as a company is that the needed resources always make themselves available pretty quickly and are always willing to come on site to assist as well. I hope you have the right contacts, but I have included Brian Asher on this email as well, since he is our project manager representing Flock and is very helpful. I would like you to be included in all zoom and team meetings in the future as well. I am available this week mostly anytime, should you need anything. I plan on coming over this afternoon.

Absolutely agree that visiting as many crime centers as possible will help you all as you get going with this project.

Attached is the format that the new policy or general order needs to be in. We can sit and discuss this and we will get the chief to sign after it is finalized.

Brian, meet JD Anderson, our new RTIC Manager. JD is retired FBI agent and brings a wealth of knowledge to the City of Johnson City and we are excited to bring him on board.

From: Anderson, John D <jdanderson@johnsoncitytn.org>
Sent: Friday, July 31, 2026 3:53 PM
To: Adams, Michael <madams@johnsoncitytn.org>
Subject: Real Time Information Center Week One Update

Mike,

I hope you were able to be off the grid and enjoy a few days away. I am sure you will have a lot of emails waiting on you and don't want to bog you down with another, the summary of the below is we made progress this week on setting up the room and learning from Flock, and will be working to prepare for the ribbon cutting and execute anything you need. Details from this week and looking ahead:

(1) I am very thankful for Mitch Peters being assigned here, he seems excited and has made a great first impression.
(2) The Flock visit exceeded expectations, they provided great training on Flock and great input on the RTIC and many things I had not thought of, and will be a great resource. They are coming to the ribbon cutting.
(3) I think I am set with all I need to get started. I got logins to everything, a phone, etc. Gryder and Joe Jaynes took great care of me. I signed up for Flock Forward, but forgot to get the hotel info from Gryder. I will get it from him and get a room.
(4) We made progress in the space this week. We have computers/internet working and projecting on screens, radios installed and working, and it set up with desks/tables/chairs.

For next week and beyond:

(1) We are planning for most of next week to be getting the space presentable for the ribbon cutting. We have some ideas about what to display for this, but need to get with you earlier in the week to get your intent and what you want. Although the room is functional, there is still a lot of final touches. Flock emphasized they will be standing by to assist if we need any input for it.
(2) I was going to start working on a draft of policies and procedures for the RTIC, getting some samples from other places and through Flock, and trying to get a start on a solid foundation of process, workflow, etc.
(3) If possible, as early as next week (week of August 10) Mitch and I would like to go observe some other centers. Flock suggested we go to Mt Juliet, Gastonia, NC and Cobb and DeKalb County, GA. You mentioned Murfreesboro, so we thought we could go to Murfreesboro and Mt Juliet on one trip first.

Will keep moving forward but will be standing by for anything else you need us to focus on.

JD