Bell, Megan

From: Eidson, David
Sent: Wednesday, July 29, 2026 10:29 AM
To: Adam Senf
Cc: LaTonia Oyeniran;Adams, Michael
Subject: RE: [EXTERNAL] Re: Avigilon endpoint API.

Great!

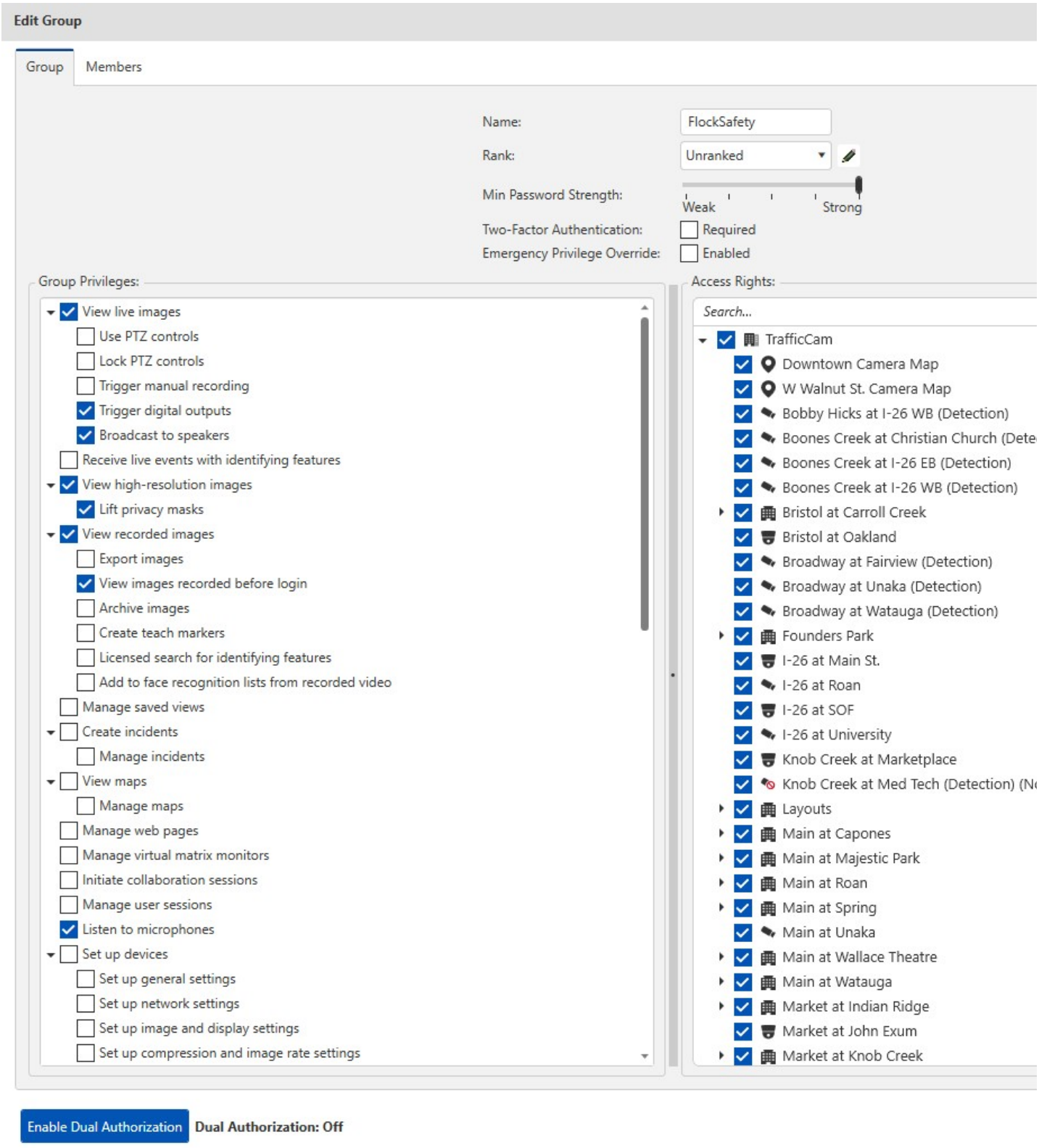
Thanks.

From: Adam Senf <adam.senf@flocksafety.com>
Sent: Wednesday, July 29, 2026 6:00 AM
To: Eidson, David <deidson@johnsoncitytn.org>
Cc: LaTonia Oyeniran <latonia.oyeniran@flocksafety.com>; Adams, Michael <madams@johnsoncitytn.org>
Subject: Re: [EXTERNAL] Re: Avigilon endpoint API.

Thank you; that worked.

On Tue, Jul 28, 2026 at 9:24 AM Eidson, David <deidson@johnsoncitytn.org> wrote:

> We have adjusted the permissions to the below. Give it a try now.


Edit Group
Group
Members
Name:
FlockSafety
Rank:
Unranked
Min Password Strength:
Weak
Strong
Two-Factor Authentication:
Required
Emergency Privilege Override:
Enabled
Group Privileges:
View live images
Use PTZ controls
Lock PTZ controls
Trigger manual recording
Trigger digital outputs
Broadcast to speakers
Receive live events with identifying features
View high-resolution images
Lift privacy masks
View recorded images
Export images
View images recorded before login
Archive images
Create teach markers
Licensed search for identifying features
Add to face recognition lists from recorded video
Manage saved views
Create incidents
Manage incidents
View maps
Manage maps
Manage web pages
Manage virtual matrix monitors
Initiate collaboration sessions
Manage user sessions
Listen to microphones
Set up devices
Set up general settings
Set up network settings
Set up image and display settings
Set up compression and image rate settings
Access Rights:
Search...
TrafficCam
Downtown Camera Map
W Walnut St. Camera Map
Bobby Hicks at I-26 WB (Detection)
Boones Creek at Christian Church (Dete
Boones Creek at I-26 EB (Detection)
Boones Creek at I-26 WB (Detection)
Bristol at Carroll Creek
Bristol at Oakland
Broadway at Fairview (Detection)
Broadway at Unaka (Detection)
Broadway at Watauga (Detection)
Founders Park
I-26 at Main St.
I-26 at Roan
I-26 at SOF
I-26 at University
Knob Creek at Marketplace
Knob Creek at Med Tech (Detection) (N
Layouts
Main at Capones
Main at Majestic Park
Main at Roan
Main at Spring
Main at Unaka
Main at Wallace Theatre
Main at Watauga
Market at Indian Ridge
Market at John Exum
Market at Knob Creek
Enable Dual Authorization
Dual Authorization: Off

Thanks.

From: Adam Senf <adam.senf@flocksafety.com>
Sent: Monday, July 27, 2026 6:04 PM
To: Eidson, David <deidson@johnsoncitytn.org>
Cc: LaTonia Oyeniran <latonia.oyeniran@flocksafety.com>; Adams, Michael <madams@johnsoncitytn.org>
Subject: [EXTERNAL] Re: Avigilon endpoint API.

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Thank you sir, I was able to connect and see the camera list. Thank you very much for that! I created a test stream and live video works well, but we are not able to get recorded video. Could you check to see if the user you created has access to recorded video, please?

On Mon, Jul 27, 2026 at 10:29 AM Eidson, David <deidson@johnsoncitytn.org> wrote:

> Pwd: f5mpeg4JRShGhLx*Acl2VUgohelp@208
>
> Thanks,
>
> David Eidson
>
> (m) 423-557-4579
>
> (o) 423-232-1789
>
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Integration Manager

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