Bell, Megan

From: Flock Safety Support <support@flocksafety.com>
Sent: Friday, July 24, 2026 4:13 PM
To: Adams, Michael
Subject: [EXTERNAL] Vandalized Equipment - P#083 [redacted] & P#152 [redacted]

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Hi Chief Adams,

Thank you for reaching out. I'm sorry to learn of this unfortunate incident. I'm happy to help restore functionality to locations **P#083** [redacted] **& P#152** [redacted]. I've submitted two high-priority tickets to the Field Operations Team, who will schedule a technician to respond. Once the visits have been scheduled, you will receive a daily digest email advising of the date/s. Those with admin permissions can track the scheduling progress for the locations on the Device Health page in the portal.

If we provide you with a box and a return shipping label, would you mind shipping the camera back to Flock? The damaged solar panel can be disposed of. If so, is the shipping address 601 E Main St, Johnson City, Tennessee 37601,United States?

Device Health page: https://planner.flocksafety.com/device-health

Thanks,
Briana
Flock Location Support

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