Bell, Megan

From: Flock Safety Support <support@flocksafety.com>
Sent: Monday, July 20, 2026 11:25 AM
To: Adams, Michael
Cc: brian.asher@flocksafety.com
Subject: RE: [EXTERNAL] Re: Fwd: gunshot detector

Hi Dept. Chief Adams,

Please review the planned relocation of device **R#203** [redacted] in the Deployment Tracker. To complete your review:

1. Follow THIS LINK to access the Deployment Tracker.
2. Click “Login to Flock” at the top right.
3. After logging in, go to the top center of the page. In the main navigation area, select 'Approvals'
4. You'll see Deployments listed. Select the Deployment named **TN - Johnson City PD-R#203** [redacted] to review the relocation.
5. Review the location via 'View Location Details' under the location name, and if the relocation plan is correct, check the box next to the location and select “Approve.”
6. If changes are needed, click “Reject” and add detailed notes so our team can update the plan.

If you have any questions or need assistance, I’m happy to help.

Stay Safe,
Kory
Flock Location Support

---------- Original Message ----------
From: Flock Safety Support [support@flocksafety.com]
Sent: 7/16/2026, 9:49 AM
To: madams@johnsoncitytn.org
Cc: brian.asher@flocksafety.com
Subject: RE: [EXTERNAL] Re: Fwd: gunshot detector

Hi there,

Thank you for sharing all the necessary details! I’ve set up a relocation case and shared this information with our Deployment Specialist, who will work on creating a deployment plan for the new location.

Once the plan is ready, I’ll send you a link to review everything in the Deployment Tracker so you can confirm all looks correct before we move forward.

If you have any questions in the meantime, please let me know!

Stay Safe,
Kory
Flock Location Support

---------- Original Message ----------
From: Adams, Michael [madams@johnsoncitytn.org]
Sent: 7/15/2026, 10:44 AM
To: brian.asher@flocksafety.com; support@flocksafety.com
Subject: RE: [EXTERNAL] Re: Fwd: gunshot detector

Thank you Brian,

Yes we want the R#203 relocated. It can go across the street or anywhere else close to the same area. You can use the flock pole it is on right now. I will be the main point of contact. No permit should be needed. This is a municipal route.

From: Brian Asher <brian.asher@flocksafety.com>
Sent: Wednesday, July 15, 2026 1:42 PM
To: Flock Safety Support <support@flocksafety.com>
Cc: Adams, Michael <madams@johnsoncitytn.org>
Subject: [EXTERNAL] Re: Fwd: gunshot detector

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Hey Kory, just to add here - we won't charge for Raven relo on a Safe City.

Thanks!

On Wed, Jul 15, 2026 at 1:25?PM Flock Safety Support <support@flocksafety.com> wrote:

> Hi Dept. Chief Adams,
>
> I'm Kory, and I'll be assisting with the relocation process. Could you please help by confirming the answers to the questions below? Once we have those details, I'll coordinate with the deployment strategy team to draft a mapping for your final approval.
>
> Our relocation fees can be found on our reinstall fee schedule. Let me know if you have any questions in the meantime.
>
> 1. Which device(s) (please include the number) would you like relocated? **R#203** [redacted]

2. What is the motivation or goal for moving these devices? **There is an individual who keeps requesting that the gunshot detector be removed from in front of his house at** [redacted]

3. Where would you like it relocated? Please provide coordinates or mark the desired location on an aerial map.
4. What direction of travel would you like the device(s) to capture?
5. Will the device be installed on an existing pole (light pole, utility pole, etc.) or a Flock pole?
6. Do you agree to the relocation fee of $350 for a light/utility pole, $750 for a Flock pole, or $2,000 for an Advanced Flock pole (X2/DOT)?
7. Who will be the main point of contact for the relocation? Please include their name and email.

If a permit is needed, we may request additional documentation. The permitting process may prolong the timeline.

Feel free to let me know if you have any questions or need help with any step—I'm here to support you! Once I have your answers, I'll be happy to begin the relocation process.

Stay Safe,
Kory
Flock Location Support

---------- Original Message ----------
From: Flock Safety Support [support@flocksafety.com]
Sent: 7/14/2026, 2:37 PM
To: brian.asher@flocksafety.com
Subject: RE: Fwd: gunshot detector

Hi Brian,

Thank you for contacting Flock. Our Location Support team has received your case. We appreciate your patience while we work diligently through current requests, and a member of the team will reach out as soon as they're able to review your case.

Stay Safe,
Alicia
Flock Customer Support

---------- Original Message ----------
From: Brian Asher [brian.asher@flocksafety.com]
Sent: 7/14/2026, 2:13 PM

To: support@flocksafety.com
Subject: Fwd: gunshot detector

Hi team,

Are we able to check with eng to see if this device can be removed or if will need to be relocated?

https://camera-management.flocksafety.com/camera/f3d7f4c7-9aa9-41ab-a5aa-3251fce2cad6/status

Thanks,

Brian

---------- Forwarded message ---------
From: **Adams, Michael** <madams@johnsoncitytn.org>
Date: Tue, Jul 14, 2026 at 4:32?PM
Subject: gunshot detector
To: brian.asher@flocksafety.com <brian.asher@flocksafety.com>

I have an individual that keeps requesting the gunshot detector be removed from in front of his house at [redacted] Anyway we can just remove this one device? Or move it across the street?

Thanks

Deputy Chief Mike Adams

Johnson City Police Department

City of Johnson City, Tennessee

423.434.6123 o./423.483.5891 m. / www.johnsoncitytn.org

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Brian Asher
Customer Success Manager

flocksafety.com

brian.asher@flocksafety.com

470-508-5062

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