Bell, Megan

From: Flock Safety Support <support@flocksafety.com>
Sent: Monday, July 20, 2026 11:25 AM
To: Adams, Michael
Cc: brian.asher@flocksafety.com
Subject: [EXTERNAL] Case #01927984 - F#145 [redacted]

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Hello,

Flock Customer Support here.

Thank you for letting us know about **F#145** [redacted]. We've requested a high-priority work order to have a technician reposition the camera so it is no longer facing the private residence. No further action is needed from your team at this time. Our team will handle the adjustment and we'll follow up with you as soon as we have scheduling and completion updates.

Stay Safe,
Jessica
Flock Customer Support

---------- Forwarded message ---------
From: **Adams, Michael** <madams@johnsoncitytn.org>
Date: Mon, Jul 20, 2026 at 7:04?AM
Subject: FW: Flock LPR
To: Brian Asher <brian.asher@flocksafety.com>

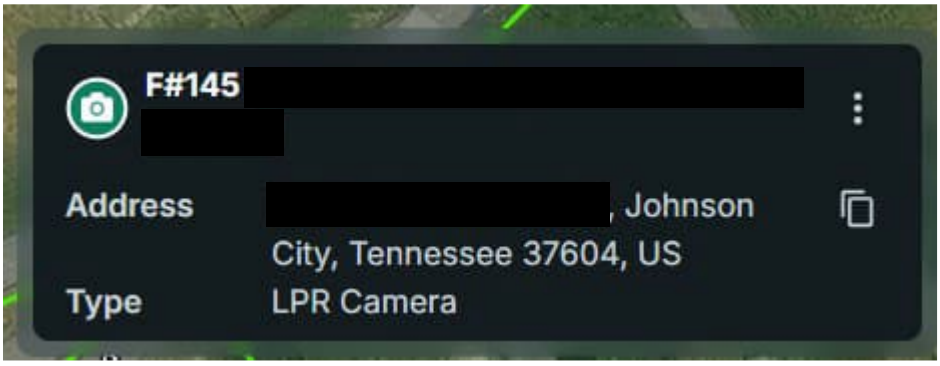
Next time a tech is in maybe they can correct this one?

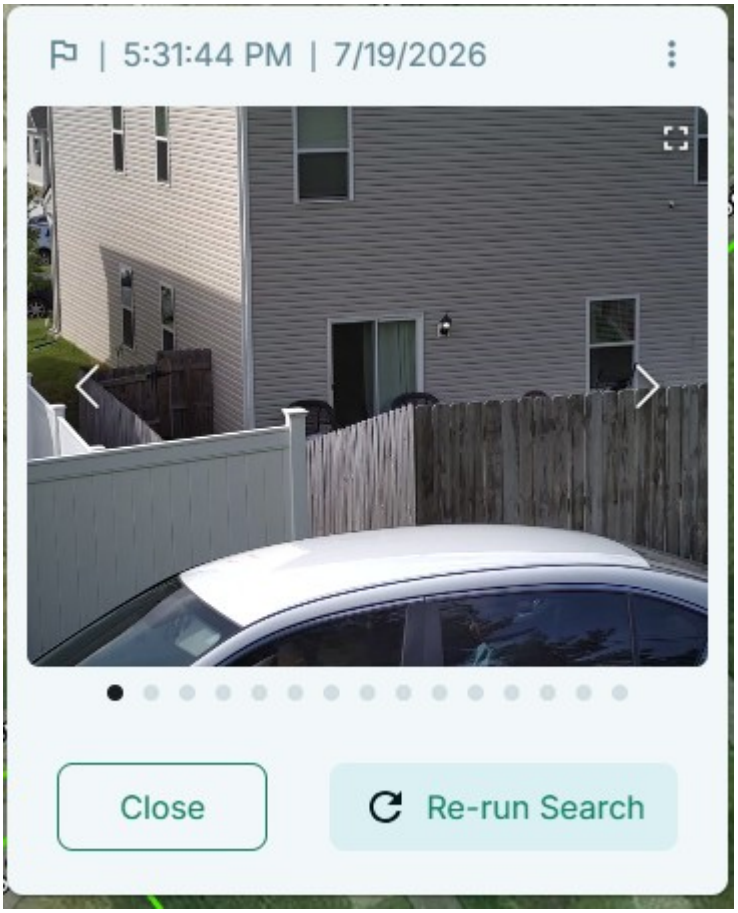
Sent from my Galaxy

-------- Original message --------
From: "Wills, Gary" <Gwills@johnsoncitytn.org>
Date: 7/19/26 5:36 PM (GMT-05:00)
To: "Adams, Michael" <madams@johnsoncitytn.org>
Subject: Flock LPR

Someone has moved this camera. I think they used a tool to unscrew the pole and twist the top half so it is pointed in the wrong direction. I took those photos when I was on nights.

What do I need to do / who do I send this to when this happens?









Lieutenant Gary Wills

Johnson City Police Department

City of Johnson City, Tennessee

423.434.6125 / www.johnsoncitytn.org

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Brian Asher

Customer Success Manager

flocksafety.com

brian.asher@flocksafety.com

470-508-5062

Upcoming OOO July 27 - Aug 3.

To unsubscribe from this group and stop receiving emails from it, send an email to support+unsubscribe@flocksafety.com.

thread::JHC2E60uJVaE0_iYgXKZ0g4::