Bell, Megan

From: donotreply=flocksafety.com@sfmail.flocksafety.com on behalf of donotreply@flocksafety.com
Sent: Wednesday, July 8, 2026 11:00 AM
To: Carrier, Scott;brice@johnsoncitytn.org;Ball, Cathy;Adams, Michael
Subject: [EXTERNAL] Flock Safety: A Work Order Has Been Created for TN - Johnson City PD

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Work Order Created

TN - Johnson City PD

Hello,

We're aware of a performance issue related to your Flock Safety Device(s) for your account. Our team is working to resolve the issue for you and a Work Order(s) has been created and will be addressed by our field operations team as soon as possible, typically within two-three weeks, but service times may vary.

Our team is managing the issue and will update you via the Digest email soon.

Locations

R#162[redacted] View

Complete Regular Maintenance WO #00978162

PTZ#027[redacted] View

Replace Equipment WO #00978480

Thanks so much, and stay safe,
Flock Safety Support

Have questions? You can open a ticket through our Support Portal and our team will get in touch as soon as possible.