Bell, Megan

From: Michael Pearman <michael.pearman@flocksafety.com>
Sent: Monday, July 6, 2026 3:20 PM
To: Adams, Michael
Subject: Re: [EXTERNAL] Re: PTZ #027

Amazing , do you happened to know when they were trimmed ? Looking at the solar levels.

Michael Pearman
Technical Account Manager

flocksafety.com

michael.pearman@flocksafety.com

On Mon, Jul 6, 2026 at 3:00 PM Adams, Michael <madams@johnsoncitytn.org> wrote:

It has been cleared. Thank you

Sent from my Galaxy

-------- Original message --------
From: Michael Pearman <michael.pearman@flocksafety.com>
Date: 7/6/26 2:47 PM (GMT-05:00)
To: "Adams, Michael" <madams@johnsoncitytn.org>
Cc: Brian Asher <brian.asher@flocksafety.com>
Subject: Re: [EXTERNAL] Re: PTZ #027

Hi DC Adams,

I wanted to follow up on this. Please let me know once the canopy has been cleared so that I can monitor the device health and confirm if that was the issue.

Thank you!

Michael Pearman
Technical Account Manager

flocksafety.com

michael.pearman@flocksafety.com

On Fri, Jun 26, 2026 at 12:46 PM Adams, Michael <madams@johnsoncitytn.org> wrote:

> Yes. I will take a look.

From: Brian Asher <brian.asher@flocksafety.com>
Sent: Friday, June 26, 2026 11:55 AM
To: Adams, Michael <madams@johnsoncitytn.org>
Cc: Michael Pearman <michael.pearman@flocksafety.com>
Subject: [EXTERNAL] Re: PTZ #027

****CAUTION: External Email**** This email originated from outside of Johnson City's e-mail servers. DO NOT click links or open attachments unless you recognize the sender and know the content is safe.

Hi DC,

Got a question back from the team - they noticed power has dwindled slowly over the past month, and saw that the location could be covered by tree canopy. Could you all put eyes on it and see if trees are blocking solar?

Thanks!
Brian

On Fri, Jun 26, 2026 at 11:34 AM Brian Asher <brian.asher@flocksafety.com> wrote:

> Morning sir,
>
> See we do have a case open for it - I've escalated to see if we can do anything remotely, or if we'll need a visit.
>
> Case: 01796402
>
> Thanks!
> Brian

On Fri, Jun 26, 2026 at 11:09 AM Adams, Michael <madams@johnsoncitytn.org> wrote:

The PTZ #027 at [redacted] is down and not connecting.

Deputy Chief Mike Adams

Johnson City Police Department

City of Johnson City, Tennessee

423.434.6123 o./423.483.5891 m. / www.johnsoncitytn.org

This email (including any attachments) is covered by the Electronic Communications Privacy Act, 18 USC Sections 2510-2521, as confidential and may be legally privileged. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution, or copying of this communication is strictly prohibited. Receipt by anyone other than the intended recipient does not constitute waiver or loss of the confidential or privileged nature of the communication. Please reply to the sender that you received the message in error, then delete it. Thank you.

--

Brian Asher
Customer Success Manager

flocksafety.com

brian.asher@flocksafety.com

470-508-5062

--

Brian Asher
Customer Success Manager

flocksafety.com

brian.asher@flocksafety.com

470-508-5062