Bell, Megan

From: Flock Safety Support <support@flocksafety.com>
Sent: Monday, July 6, 2026 1:31 PM
To: brian.asher@flocksafety.com
Cc: Adams, Michael
Subject: [EXTERNAL] RE: Fwd: vandalism to gun shot detector.

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Hi there,

Thank you for contacting Flock. Our Location Support team has received your case. We appreciate your patience while we work diligently through current requests, and a member of the team will reach out as soon as they're able to review your case.

Stay Safe,
Ashley
Flock Customer Support
---------- Original Message ----------
From: Brian Asher [brian.asher@flocksafety.com]
Sent: 7/6/2026, 12:12 PM
To: support@flocksafety.com
Subject: Fwd: vandalism to gun shot detector.

Hi team,

Raven device will need replacement (sounds like pole as well) and pick up damaged equipment at the PD.

https://flocksafety.lightning.force.com/lightning/r/Location/131Pi000003JIKTIA4/view
https://camera-management.flocksafety.com/camera/0744475f-7879-40d7-b7cc-5e5233a57af4/status

Thanks,
Brian

---------- Forwarded message ---------
From: **Adams, Michael** <madams@johnsoncitytn.org>
Date: Mon, Jul 6, 2026 at 10:08?AM
Subject: vandalism to gun shot detector.
To: Brian Asher <brian.asher@flocksafety.com>

Good morning,

We had the pole get knocked over and the mount on the back of the gunshot detector broke. The detector will need to be replaced as the plastic shell is broken. It is currently in my office whenever a tech is in town I can give it to them.

Deputy Chief Mike Adams

Johnson City Police Department

City of Johnson City, Tennessee

423.434.6123 o./423.483.5891 m. / www.johnsoncitytn.org

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Brian Asher

Customer Success Manager

flocksafety.com

brian.asher@flocksafety.com

470-508-5062

Upcoming OOO July 27 - Aug 3.

To unsubscribe from this group and stop receiving emails from it, send an email to support+unsubscribe@flocksafety.com.

thread::2JFudfJHKC6w8Az4fA-6AA4::