Bell, Megan

From: Adams, Michael
Sent: Thursday, June 11, 2026 10:17 AM
To: 'useraccess@flocksafety.com'
Subject: RE: [EXTERNAL] Action Required: Flock Safety | Verification of Email Domains in Your Organization

All users at Johnson City utilize johnsoncitytn.org and EMA personnel utilize washingtoncountytn.org. dispatch utilizes wc911.org

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From: Flock Safety Policy Team <policy@flocksafety.com>
Sent: Thursday, June 11, 2026 9:07 AM
To: Adams, Michael <madams@johnsoncitytn.org>
Subject: [EXTERNAL] Action Required: Flock Safety | Verification of Email Domains in Your Organization

CAUTION: External Email This email originated from outside of Johnson City's e-mail servers. DO NOT click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

As part of our ongoing commitment to ensure the highest standards for platform security and access controls, we are conducting a comprehensive audit of all current user access across our systems. We appreciate your cooperation and understanding as we execute this initiative.

Our records indicate that your organization in Flock currently contains user email addresses associated with multiple email domains. Meaning, there are user accounts with email domains that do not match the domain associated with your email address.

These domains are:

Email Domain
johnsoncitytn.org
washingtoncountytn.org

As outlined in our Terms of Service, customers are permitted to add user accounts for individuals who are officers, employees, or agents and with email domains that are officially registered to and issued by your organization. Because of the presence of multiple domains that may not align with our understanding of your organization's structure, we are seeking clarification from you before taking any action.

If you believe these additional domains are within the scope of Flock's Terms, to ensure all user accounts remain active, please clarify the presence of the additional email domains by responding to these questions **on this form,** which will be reviewed by Flock's Policy Team.

Please provide a response by **25 June 2026**. If these users are authorized and belong to an entity at your organization, please provide documentation confirming the relationship when you submit the form. If we do not receive a response from you **on this form** by **25 June 2026** we will deactivate the additional domains.

If these users are not authorized, are no longer needed, or need to be migrated to your domain, we will assist you with deactivating them immediately to maintain compliance. You can reach out to useraccess@flocksafety.com for assistance.

Thank you for your prompt attention to this critical matter. We are committed to ensuring your account is secure and compliant.

Flock Safety | Policy Team