Bell, Megan

From: Adams, Michael
Sent: Monday, May 4, 2026 3:12 PM
To: Flock Safety Support
Cc: brian.asher@flocksafety.com
Subject: RE: [EXTERNAL] RE: Case#01716277 - Audio | Solar Panel mount failed

Thank you very much

From: Flock Safety Support <support@flocksafety.com>
Sent: Monday, May 4, 2026 1:55 PM
To: Adams, Michael <madams@johnsoncitytn.org>
Cc: brian.asher@flocksafety.com
Subject: [EXTERNAL] RE: Case#01716277 - Audio | Solar Panel mount failed

****CAUTION: External Email**** This email originated from outside of Johnson City's e-mail servers. DO NOT click links or open attachments unless you recognize the sender and know the content is safe.

DC,

Its on the schedule for 5/7. Please let me know if you need anything else.

Stay Safe ,

---------- Original Message ----------
From: Michael Pearman [michael.pearman@flocksafety.com]
Sent: 5/4/2026, 12:57 PM
To: madams@johnsoncitytn.org
Cc: brian.asher@flocksafety.com
Subject: Case#01716277 - Audio | Solar Panel mount failed

DC Adams,

I am writing to provide an update on the Raven device (R#172[redacted]) with the detached solar panel. A work order has been created, and I have requested that it be escalated.

I will notify you as soon as the work order has been scheduled.

Stay Safe,

thread::r7VZVJ7lK6mcWIseBUgULA4::