Flock Safety

Johnson City PD

4/30/2026

Brian Asher, Customer Success Manager

Agenda



01 Agency Report Card

02 Adoption

03 Customer Experience

04 Updates

Agency Report Card

- ➔ LPR install progress picking up over next couple weeks; PTZs steady.
- ➔ Adoption is great - 74% overall adoption. 51% mobile.
- ➔ Device Health dashboard updates; Report Card process.
- ➔ Pulse check with you; how are things going?

Health Metric	Score (R/Y/G)
Deployment/Installs	
Contracts/Billing	
Adoption	
Device Health	
Customer Experience	

Misc

Top of Mind

What We're Doing About It

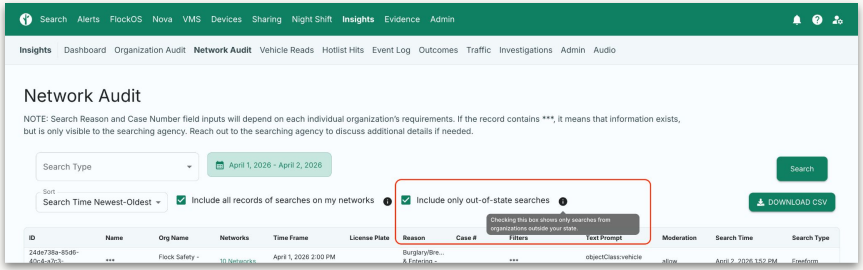
- Success logging; public website vs Outcomes in Flock.
  - What is the determining factor of adding an outcome to the public facing site?
- Raven effectiveness; which types of Alerts are you seeing most often and what is helping?
  - Audio Analytics to help continue to get more value from Raven
  - Traffic Analytics to share with city and provide more value (added Speed recently)
- Setting training plans for upcoming visits with Michael Pearman
- Follow up on LPR and PTZ installs; potential swap of DFR for TDOT video
- Audit assistance was turned off when we turned it on for all other agencies; you can re-enable it. More product updates following.

Out-of-State Filter on Network Audits

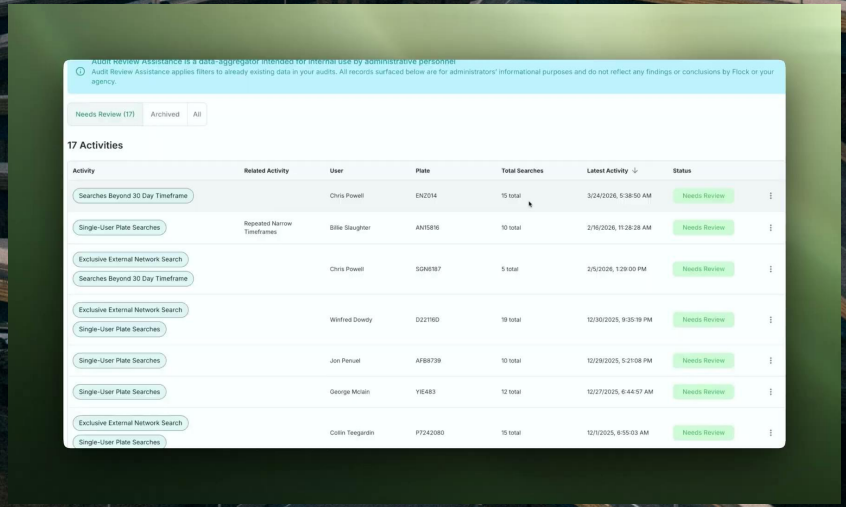
What is it?

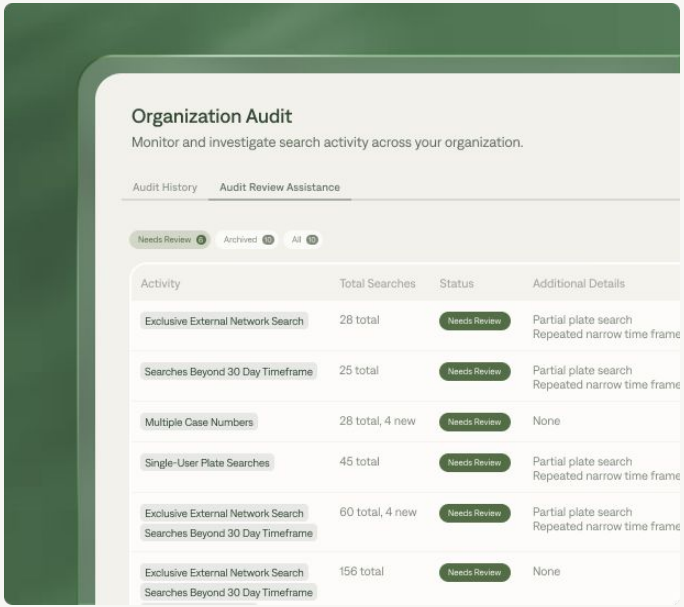
- This new filter on Network Audits
- Highlights only out-of-state searches that occurred during the selected time period. It removes all in-state searches.
- For agencies without any out-of-state sharing, this would quickly confirm this status and return "No data”.
- This filter can be applied to ALL searches from the beginning of your agency's Network Audits.

This is part of our ongoing mission to make auditing as frictionless as possible while maintaining the highest standards of accountability.



Available Now!





Audit Assistance

- ➔ Surfaces atypical search patterns and flags them for admin review, making it easier to have oversight on how the system is used.
- ➔ Flock recommends Best Auditing Practices for customers, encouraging a reliable rhythm of oversight.

Map Attachment & Response Plan Sharing

What’s new:

- Share **map-based attachments** (docs, PDFs, images, Response Plans)
- Supports **single + bulk sharing** across organizations
- Built for secure, real-world coordination

Why it matters:

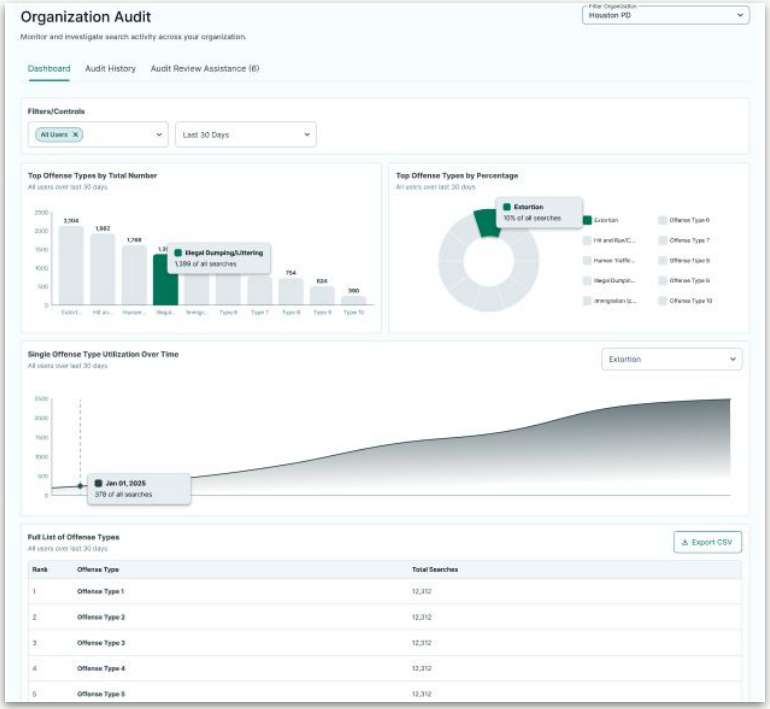
- Faster info sharing between organizations (e.g., schools ↔ law enforcement)
- Adds **location context** to critical information
- Keeps collaboration secure and intentional

How it works:

1. Attach files (documents, PDFs, Response Plans, etc.) to a map location
2. Select one or multiple attachments
3. Share with another organization
4. Manage or revoke access anytime

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Offense Type Reporting In-App



Coming Soon!

What’s New:

- **Interactive Data Visuals:** A brand-new **Dashboard** tab in Org Audits featuring four dynamic visualizations centered on search intent and Offense Types.
- **Trend Analysis:**
  - **Top Offenses:** Bar and Pie charts to instantly identify your agency's most frequent search reasons.
  - **Utilization Over Time:** A line chart to track search trends across customizable timeframes.
- **Comparative Insights:** Compare up to three different Offense Types simultaneously to see how your agency's focus shifts over weeks or months.
- **Dynamic Ranked Table:** A stack-ranked list of Offense Types that automatically syncs with your Organization Settings (hiding any types you’ve disabled).
- **Flexible Reporting:** Custom date range filters and a one-click **CSV Export** for your ranked data tables.

People Detection Alerts: Now More Flexible

What’s New: PDAs can now run on multiple time and day schedules!

- PDAs can now run on multiple schedules by day and time
- Fully customizable alert timing across the week

Why this Matters:

- More relevant alerts (less noise, more signal)
- Greater flexibility for customers with complex schedules
- Users focusing on parking lot, campus, overnight, and site security can create multiple, separate schedules for each day of the week.

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