Bell, Megan

From: Michael Pearman <michael.pearman@flocksafety.com>
Sent: Friday, April 24, 2026 10:02 AM
To: Adams, Michael
Subject: [EXTERNAL] Re: Request to fix a user profile

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I'll look at it and get back to you

Michael Pearman
Technical Account Manager
470-762-2128 flocksafety.com

On Fri, Apr 24, 2026 at 7:58 AM Adams, Michael <madams@johnsoncitytn.org> wrote:

> I am trying to edit sbowman@johnsoncitytn.org. That is what is listed as his first name as a user account. It will not let me edit this and add his first name of Steve and last name of Bowman. It says "Please return to the original identity provider for updates outside of role selection"
>
> Deputy Chief Mike Adams

Johnson City Police Department

City of Johnson City, Tennessee

423.434.6123 o./423.483.5891 m. / www.johnsoncitytn.org

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