Bell, Megan

From: donotreply=flocksafety.com@sfmail.flocksafety.com on behalf of donotreply@flocksafety.com
Sent: Thursday, August 13, 2026 11:00 AM
To: brice@johnsoncitytn.org;Ball, Cathy;Adams, Michael;Carrier, Scott
Subject: [EXTERNAL] Flock Safety: A Work Order Has Been Created for TN - Johnson City PD

CAUTION: External Email This email originated from outside of Johnson City's e-mail servers. DO NOT click links or open attachments unless you recognize the sender and know the content is safe.

Work Order Created

TN - Johnson City PD

Hello,

We're aware of a performance issue related to your Flock Safety Device(s) for your account. Our team is working to resolve the issue for you and a Work Order(s) has been created and will be addressed by our field operations team as soon as possible, typically within two-three weeks, but service times may vary.

Our team is managing the issue and will update you via the Digest email soon.

Locations

F#018 [redacted] View

Replace Equipment WO #00998530

Thanks so much, and stay safe,
Flock Safety Support

Have questions? You can open a ticket through our Support Portal and our team will get in touch as soon as possible.