Bell, Megan

From: Michael Pearman <michael.pearman@flocksafety.com>
Sent: Monday, August 10, 2026 12:54 PM
To: Adams, Michael
Cc: Brian Asher
Subject: [EXTERNAL] Re: P#003 [redacted]

CAUTION: External Email This email originated from outside of Johnson City's e-mail servers. DO NOT click links or open attachments unless you recognize the sender and know the content is safe.

Hi Deputy Chief Adams,

Thank you for the update. That device already has a case open.

I will escalate this issue immediately and get the repair process started.

Michael Pearman
Technical Account Manager

flocksafety.com

michael.pearman@flocksafety.com

On Mon, Aug 10, 2026 at 12:46 PM Adams, Michael <madams@johnsoncitytn.org> wrote:

> Evidently the cable has been cut going from the solar panel to the device.
>
> Sent from my Galaxy
>
> -------- Original message --------
> From: "Adams, Michael" <madams@johnsoncitytn.org>
> Date: 8/10/26 12:27 PM (GMT-05:00)
> To: 'Brian Asher' <brian.asher@flocksafety.com>
> Cc: 'Michael Pearman' <michael.pearman@flocksafety.com>
> Subject: P#003 [redacted]
>
> This LPR is offline. I will have a patrol officer go check to see if it has been damaged.

Deputy Chief Mike Adams

Johnson City Police Department

City of Johnson City, Tennessee

423.434.6123 o./423.483.5891 m. / www.johnsoncitytn.org

This email (including any attachments) is covered by the Electronic Communications Privacy Act, 18 USC Sections 2510-2521, as confidential and may be legally privileged. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution, or copying of this communication is strictly prohibited. Receipt by anyone other than the intended recipient does not constitute waiver or loss of the confidential or privileged nature of the communication. Please reply to the sender that you received the message in error, then delete it. Thank you.